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SmartDevice

Procure with conscience

SmartDevice is Techstep's mobile device lifecycle solution. Digitising work processes connected to handling mobile devices gives you clear procedures that provides safety and cost savings for the company and employees.

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Transactional Device Lifecycle Management

SmartDevice provides an overview of all mobile usage in a single platform. It simplifies administration and provides an overview and control of costs.

Security: Data is exchanged securely when business processes, systems and colleagues are connected using a single platform. The possibility of regular replacement of mobile devices provides increased quality and security.

Flexibility: Operator independence provides the company with flexibility in terms of choosing/changing mobile operators.

Freedom: Increased freedom for the company and employees results in an easier working day.

Common policy for all employees

The company establishes a common policy for all employees, which makes it clear what is covered by the employer and what must be covered by the employees themselves.

Complete lifecycle management of mobile devices

SmartDevice provides an overview of all mobile devices within the company and where in their lifecycle the devices are. Employees no longer need to involve their immediate manager in matters relating to their mobile devices. The company will have complete control of all mobile devices (personal and non-personal mobile devices).

Financing solution for the company

Employees have the opportunity to select a more expensive mobile device than would be covered by the company and can pay the difference as a lump sum. The company is free to select the contract period for mobile devices and mobile devices are depreciated over a fixed period of 36 months. This can be easily managed using SmartDevice.

Everything is administered through a single self-service portal

The cloud-based self-service portal simplifies administration for managers and employees alike

- Ensures that everyone adheres to the company's policies
- Overview of all active mobile devices, as well as devices that have been returned, bought out or recycled
- Everything can be managed by the employees themselves without any need to obtain consent from the immediate manager in the event of mobile device purchases, repairs or returns.

Sustainability: Repairs, reuse and returns

If the mobile device is damaged, the SmartDevice process manages the repair service and a courtesy device so that unnecessary purchases are avoided, while also ensuring that employees always have access to a mobile device. When mobile devices are returned, the company may choose to reuse the device or recycle the device using a third-party supplier.

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Benefits for the company

- Ensures that everyone adheres to the company's policies
- Employees perform the task themselves without involving their manager
- Employees can buy more expensive mobile devices by paying the difference
- Avoids unnecessary mobile device purchases
- Simplifies repairs and ensures reuse
- The self-service portal provides the company with control and overview of the entire mobile device lifecycle
- Greater freedom when buying mobile devices results in happier employees

Benefits for employees

- Fair and clear policies
- Greater freedom of choice when selecting mobile devices
- No need to involve their manager when buying, replacing or repairing a mobile device
- At the end of the lifecycle, the employee may choose to return the mobile device to the company or buy the mobile device themselves

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